How to contact a loved one during Visitor Restrictions

Restrictions are critical to keep our patients and community safe. We want to help you connect with your loved one.

Deliver letters and pictures to the hospital

- Call OPERATOR and ask for unit + room number
- Add the patient name + unit + room number to envelope
- Send through U.S. mail or drop in the collection bin at the front entrance of the hospital

Call

- Call OPERATOR and ask for unit + room number
- Provide the patient name
- Ask to be connected to the patient’s room

Texting or video chat (if available)

- Patient must have a phone or device with this ability. (Not provided by hospital)

How do I contact my loved one? Call the Hospital with the patient name to identify their unit, room and patient phone number.

St. Johns...............651-232-7000
St. Joes..................651-232-3000
Bethesda .................651-232-2000
Woodwinds ..............651-232-0100
Northland ................763-389-1313
UMMC East Bank.......612-273-3000
UMMC West Bank .....612-672-6000
Southdale ................952-924-5000
Ridges ....................952-892-2000
Lakes ........................651-982-7000
Masonic Children’s ....612-365-1000