

HealthEast Medical Laboratory

45 West 10th Street
St. Paul, MN 55102-1004

Telephone: 651-232-3500

800-706-3712

Fax: 651-232-3370

<https://www.fairview.org/services/laboratory-services/health-east-medical-laboratory>

Accreditation / Identification Numbers:

College of American Pathologists	17973-01
CLIA	24D0398925
NPI	1144397357
Medicaid Certification	712047800
Medicare Certification	240063
Federal Tax ID	20-3350024
Minnesota Tax ID	7963546

2018 REFERENCE MANUAL

Version 2

Telephone Directory

LABORATORY

Customer Service: 651-232-3500, option 5
 HML Customer Service Fax: 651-232-3370
 Client Services Supervisor: Susan Ott | sott@healtheast.org | 651-232-3732
 HML Courier (Quicksilver) 651-232-3500 – Option #1
 Supplies: <https://www.fairview.org/services/laboratory-services/healtheast-forms-and-tools>

Outreach Phlebotomy

Mobile Phlebotomy Supervisor: Susan Ott | sott@healtheast.org | 651-232-3732
 Draw Request Fax: 651-326-8043
 Mobile Phlebotomy Coordinator: 651-232-3500, Option 5

Billing

Billing Supervisor: Adura Lansiquot | alansiquot@healtheast.org | 651-232-1122
 Face Sheets/Resident Validation: Fax: 651-232-3990 | Email: hmlsnf@healtheast.org
 CPT Coding: Jamie Lemieux | jlemieux@healtheast.org | 651-232-3528

Sales / Training / Requisitions / Education

Manager, Client Management /Business Development – Laboratory Outreach (HML/FDL)
 Eric Razskazoff | ecrazskazoff@healtheast.org | 651-326-3558
 Account Representative: Deb Rudesill | darudesill@healtheast.org | 651-232-3464
 Account Support Associate: Linda Wagener | ljwagener@healtheast.org | 651-232-6925

Calling Options for HML

651-232-3500

Press Option #1	Quicksilver Courier (For specimen pick-up request)
Press Option #4	Billing Inquiry Invoice Questions, etc.
Press Option #5	HML Client Services Any questions related to your draw requests, results, phlebotomy requests etc.

BILLING INSURANCE INFORMATION

PATIENT DEMOGRAPHICS - FACE SHEETS - CLAIM SHEET - INSURANCE INFORMATION FORMS - RESIDENT VALIDATION	<i>Fax: 651-232-3990</i>
	<i>Email:</i> <i>hmlsnf@healtheast.org</i>

DRAW REQUESTS:	<i>Fax: 651-326-8043</i>
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Overview

HealthEast Medical Laboratory (HML) is a full-service reference laboratory offering a wide range of clinical laboratory testing services to physician office laboratories, long-term care facilities, college and university health services, other hospital systems, research groups, and corporate health and wellness programs. We are able to provide a wide range of clinical and pathology services 24 hours a day, 7 days a week. Board-certified pathologists oversee all aspects of our laboratory operations. Highly skilled, experienced staff conduct testing using state-of-the-art instrumentation. We are dedicated to providing accurate test results in a fast, efficient, and cost-effective manner. Unusual or esoteric tests, not performed in our laboratory, are referred to fully accredited laboratories.

HML ensures the quality of its laboratory testing through our policies, procedures, processes, and a staff of highly experienced and committed people. Our pathologists, managers, supervisors, technologists, technicians, and support personnel are dedicated to providing laboratory testing of the highest quality to your patients.

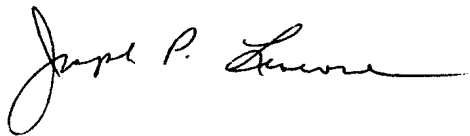
An integral part of our total quality process, HML's Quality Control Program, ensures the high level of precision and accuracy you expect from your reference laboratory. Test results are constantly compared with defined criteria and established parameters and are reviewed by section supervisors and pathologists when specific guidelines are exceeded.

As part of a program in total quality management, all specimen or testing discrepancies are followed up with the client as soon as possible in order to assure the highest quality results.

Your HML account representative is available to assist you by coordinating a complete program of laboratory services especially designed to meet your needs. Your account representative, support representative, or technical consultant will keep you updated regarding improved methodologies, new test offerings, and enhanced services available through HML.

With a group of dedicated professionals, we pledge to continue offering the best possible service to you, our major laboratory client.

Respectfully yours,



Joseph P. Leverone, M.D.
Medical Director