

Important Announcement

March 30th, 2018

Dear HML Customers,

Clinical laboratories follow many guidelines established by the Centers for Medicare and Medicaid Services (CMS). These guidelines insure that laboratory work is done properly from patient identification, sample collection, transport of the sample, sample processing, analysis and finalizing with result reporting.

One of the CMS guidelines deals with communicating critical lab results. The performing laboratory is required to call critical results to a licensed caregiver.

*The performing lab (HML) is required to document the **FIRST AND LAST NAME** of the person receiving the critical lab results.*

Please share this information with your staff.

Thank you for partnering with HML for your laboratory testing needs.

If you have any questions, feel free to contact Eric Razskazoff, HML Client Sales Manager at 651-326-3558 | ecrazskazoff@healtheast.org or Craig Rousar, Laboratory Manager at 651-232-3002 | carousar@healtheast.org.

Sincerely yours,



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