

## CMS Member ID Change Notification Effective APRIL 1, 2018

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CMS is changing all Member Ids from Health Insurance Claim Number (HICN) to Medicare Beneficiary Identifier (MBI) starting April 2018.

To learn more please visit: <https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/Downloads/TransitiontoNewMedicareNumbersandCards-909365.pdf>

### From the CMS website

#### Why is CMS issuing new Medicare cards and new Medicare numbers?

The law requires the Centers for Medicare & Medicaid Services (CMS) to remove Social Security Numbers (SSNs) from all Medicare cards by April 2019. A new unique Medicare number will replace the current Health Insurance Claim Number (HICN) on the new Medicare cards. We're taking this step to protect people with Medicare from fraudulent use of SSNs, which can lead to identity theft and illegal use of Medicare benefits.

#### What do I need to be ready for the change?

**Your systems and business processes must be ready to accept the new Medicare number** (which we call the Medicare Beneficiary Identifier or MBI in official guidance) **by April 2018** for transactions, such as billing, claim status, eligibility status, and interactions, with our Medicare Administrative Contractor (MAC) contact centers.

There will be a transition period when you can use either the HICN or the MBI to exchange data and information with us. **The transition period will start April 1, 2018, and run through December 31, 2019.** However, your systems must be ready to accept the new MBI by April 1, 2018. It's especially important that you're ready for people who are new to Medicare in April 2018 and later because they'll only get a card with the MBI.

If you have any questions or concerns, please contact your CMS Client Account Manager or the RCM Client Service Center at 877-927-8000.