

# STAT/URGENT DRAW REQUESTS

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**AN STAT/URGENT TEST REQUEST IS A TEST BEING ORDERED BECAUSE OF A MEDICAL NECESSITY OR MEDICAL EMERGENCY. IF HML CANNOT RESPOND IN A TIMELY ENOUGH MANNER PLEASE CALL 911 OR CONTACT ORDERING PROVIDER TO DETERMINE NEXT STEPS.**

## WHAT YOU WILL NEED TO DO TO REQUEST AN STAT/URGENT TEST:

- \*COMPLETE ALL INFORMATION LISTED ON THE HML REQUISITION
- \*CALL HML CUSTOMER SERVICE WITH THE STAT/URGENT TEST REQUEST - 651-232-3500 OPTION #5
- \*PLEASE FAX PROVIDER'S STAT/URGENT ORDER REQUEST TO – (A FAX NUMBER WILL BE PROVIDED BY HML CUSTOMER SERVICE AT TIME OF REQUEST)
- \*CHECK (√) TEST IS BEING ORDERED AS A MEDICAL EMERGENCY REQUEST
- \*STAT/URGENT TEST RESULTS ARE REPORTED VIA FAX (*HML normal reporting processes*)
- \*CHECK (√) **"SPECIAL INSTRUCTIONS"** IF RESULTS NEED TO BE CALLED IN ADDITION TO BEING FAXED.
- \*CLIENTS REQUESTING URGENT LABS WILL BE ASKED IF THE STAT/URGENT ORDER WILL BE INCLUDED INTO THE PATIENT'S MEDICAL RECORD.

TURN AROUND TIMES (TAT) WILL BE BASED ON FACILITY TYPE, LOCATION, LOCAL TRAFFIC AND WEATHER CONDITIONS. PLEASE BE MINDFUL WHEN CALLING IN A STAT/URGENT REQUEST

## **STAT/URGENT test requests SHOULD NOT be ordered if:**

- A HML phlebotomist was already at the facility and you forgot to order on your lab day
- You missed the cut-off time for same day requests
- The request is NOT an Emergency or Non-Emergent
- A provider may get mad if they don't have results by a certain time
- The Coumadin clinic closes and you just have to have those results

All STAT/URGENT specimens drawn by an HML phlebotomist will be couriered into the Laboratory immediately after performing the draw, from the facility in which it was drawn, unless the phlebotomist will be coming directly back to the Laboratory.