Charity Care

Helping you get the hospital care you need

Fairview’s charity care program allows us to provide quality medical services to many people in our community. We treat all of our patients with dignity and respect, whether or not they can pay for our services.

There may be many reasons you are unable to pay all or part of your medical bill. No matter the reason, you still need medical care. You can apply for help through our charity care program. Whether you get help through our program depends on several things, including how much money you make.

This program covers charges for most of our hospital services (such as surgery, tests done in the hospital, and visits to the ER). Some services are not covered by the program. Examples of these are:

- Care that is not medically needed or considered non-covered by insurance (unless it is considered standard care)
- Care that we do not offer at Fairview
- Services given at Fairview by independent contractors
- Separate doctor’s services (for example, services billed by University of Minnesota Physicians)
- Services provided to patients who are not United States citizens or are United States citizens living outside the United States at the time services were given
- Services provided at a non-Fairview hospital.

If you don’t know whether your services will be covered, please ask us.

Note that many doctors’ services aren’t covered by Fairview charity care. If you receive a bill from your doctor, call the number on the bill. Ask if they have a separate community care or charity care program.

If you have insurance, please follow your plan’s guidelines. Out-of-network services or services that would be covered at another hospital may not qualify for charity care.

To apply for charity care:

1. Call one of the numbers listed on the back of this page. We will check if another source of funding might help pay your bill (such as Medicaid or a county program). If so, we will help you apply for this funding. If you choose not to apply, you cannot take part in our charity care program.

2. If you apply for Medical Assistance through your county or state, you will receive a letter of approval or denial. Please send a copy of this letter to Fairview. The letter will help decide if you qualify for charity care. While waiting for your letter, please follow steps 3–5 below.
3. Get an application form for our charity care program. You can call one of the numbers listed at the right, or print the form yourself from www.fvfiles.com/2266.pdf.

4. Fill out the entire form. Attach copies of:
   - Your most recent federal income tax return and any schedules that go with it
   - Your last three months of earnings: pay stubs, social security benefits, unemployment payments or worker's compensation
   - Statements from your savings and checking accounts for the past three months
   - Retirement savings
   - Certificates of Deposit (CD)
   - Account balance for your Health Savings accounts.

5. Return the form, along with records of your income, within 30 days. If you expect a letter from your county or state, send us a copy as soon as it arrives—this will complete your application.

For more about Fairview charity care, call:

Patient Financial Services
400 Stinson Blvd. NE
Minneapolis, MN 55413
612-672-6426

Or call one of these hospitals:

Fairview Lakes Medical Center
5200 Fairview Blvd.
Wyoming, MN 55092
651-982-7664

Fairview Northland Medical Center
911 Northland Drive
Princeton, MN 55371
763-389-6320

Fairview Ridges Hospital
201 Nicollet Blvd.
Burnsville, MN 55337
952-892-2768

Fairview Southdale Hospital
6401 France Ave. S.
Edina, MN 55435
952-924-8440

Fairview Range Medical Center
750 34th St. E.
Hibbing, MN 55746
218-362-6624

University of Minnesota Medical Center – East Bank
420 Delaware St. S.E., MMC 173
Minneapolis, MN 55455
612-273-4308

If you are deaf or hard of hearing, please let us know. We provide many free services including sign language interpreters, oral interpreters, TTYs, telephone amplifiers, note takers and written materials.