

# Financial Assistance Policy

## Plain Language Summary

### What if I can't pay for my medical bills?

We offer two programs to help our patients pay their medical bills: *Charity Care* and *Senior Partners*. These programs cover charges for many services in our clinics and hospitals.

### What is Charity Care?

- You may qualify for free or discounted care based on your household income and assets (like a house or car). Your income may be up to nearly three times (275%) the Federal Poverty Level.
- **Covers:** emergency and medically needed care
- **Does not cover:** Out-of-network services (based on your insurance) or care from a non-Fairview doctor

### How do I apply?

To apply, call one of the numbers listed here. We will mail an application to you along with a list of the required documents (you will need to show proof of your income and property). You may also print an application from our website.

For a copy of Fairview's Financial Assistance Policy or a Charity Care application, please call 612-672-6426 or visit [www.fairview.org/charitycare](http://www.fairview.org/charitycare). You can also stop by the hospital information desk or call a financial counselor for help with the application process at the hospital where you received your care.

- Fairview Health Services hospitals: 612-672-6724
- HealthEast hospitals: 651-232-1100
- Fairview Range: 218-362-6624

### What is Senior Partners?

This program helps Minnesota residents with Medicare Part A and Part B pay for deductibles and coinsurance. To learn more, call or visit:

- Senior Community Services: 952-767-0665 or [www.seniorcommunity.org](http://www.seniorcommunity.org).
- For Fairview Range, call 1-800-662-5711 ext. 7337 or visit [www.aeo.org](http://www.aeo.org).

### What else do I need to know?

- **Extraordinary Collection Actions (ECA):** Before taking legal action to collect money, such as lawsuits or garnishing your paycheck, Fairview will make a reasonable effort to see if you qualify for financial help.
- **Amounts Generally Billed (AGB):** If you qualify for financial help, we will not charge you more than the amount we generally bill insured patients. You can find AGB information at [www.fairview.org](http://www.fairview.org).

For a copy of Fairview's Financial Assistance Policy in English or in translation, call 612-672-6426 or visit [www.fairview.org](http://www.fairview.org).

*FIIRO GAAR AH: Hadii aad ku hadasho Soomaali, waaxda luqadaha, qaybta kaalmada adeegyada, waxay idiin hayaan adeeg kharash la'aan ah. So wac 612-273-3780.*

*ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 612-273-3780.*

*We comply with applicable federal civil rights laws and Minnesota laws. We do not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation or gender identity.*